

## Are the facts friendly? Person-centred therapy in an era of 'evidence-based' practice

Mick Cooper  
Professor of Counselling, University of Strathclyde

Celebrating 20 years of PCCS Books

Thanks to: Karen Cromarty, Robert Elliott, Beth Freire, Andy Hill, Stephen Joseph, Rosanne Knox, Ruth Levesley, Katherine McArthur, Jamie Murdoch, Joanna Omylinska-Thurston, Peter Pearce, Joanne Pybis, Nancy Rowland, Ros Sewell, Nick Turner, Sue Wiggins.

---

---

---

---

---

---

---

---

## Aims

1. Review evidence in support of person-centred and experiential therapies
2. Consider challenges and developments



---

---

---

---

---

---

---

---

## Research – why care?

-De-individualising,  
reductionist, mechanistic,  
diagnostic, 'heady'....

**BUT**

- Essential for influencing policy
- Can challenge our assumptions
- 'Voice' of service user
- Can help us develop and improve our work



---

---

---

---

---


---

---

---

'There is only one way in which a person-centred approach can avoid becoming narrow, dogmatic and restrictive. That is through studies -- simultaneously hard-headed and tender-minded -- which open new vistas, bring new insights, challenge our hypotheses, enrich our theory, expand our knowledge, and involve us more deeply in an understanding of the phenomena of human change.'

(Carl Rogers, 1986)



---

---

---

---

---

---

---

---

Outcome  
research



---

---

---

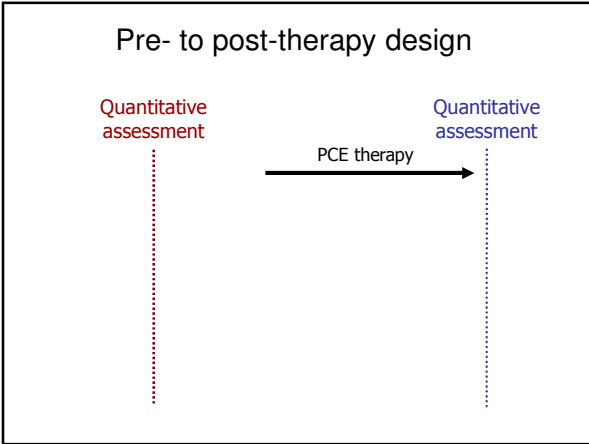
---

---

---

---

---



---

---

---

---

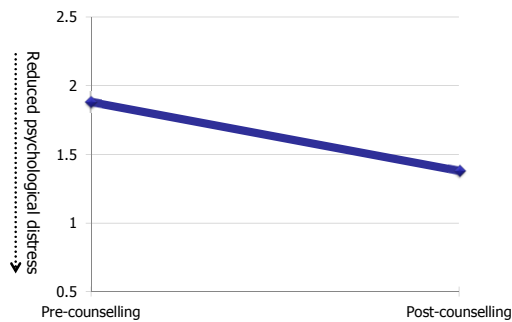
---

---

---

---

Changes in psychological distress for young people participating in school-based humanistic counselling




---

---

---

---

---

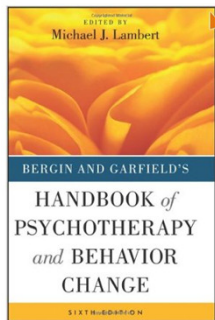
---

---

---

## Cumulative pre-/post- data

- Data from **14,206** clients in *humanistic* therapy, from **186** studies (Elliott et al, 2013, in *Handbook of Psychotherapy and Behavior Change*)




---

---

---

---

---

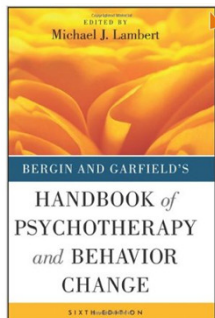
---

---

---

## Cumulative pre-post data

- Humanistic therapies *associated with large improvements:*
  - end of therapy
  - < 1 year follow up
  - > 1 year follow up




---

---

---

---

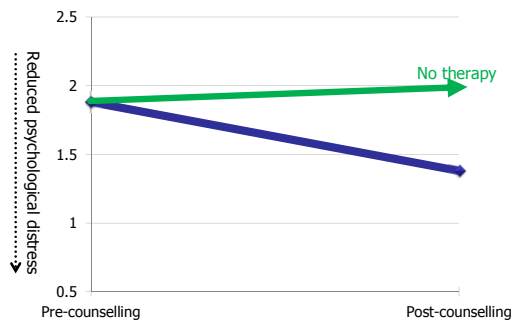
---

---

---

---

But, pre-/post-data only meaningful to extent that changes would not have happened otherwise




---

---

---

---

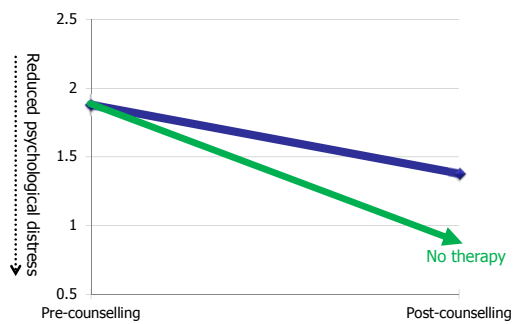
---

---

---

---

Maybe clients would have got even better without therapy?




---

---

---

---

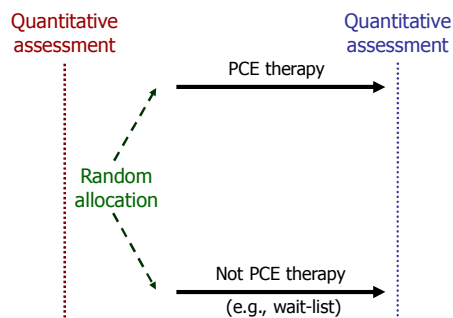
---

---

---

---

### Randomised controlled trial (RCT)




---

---

---

---

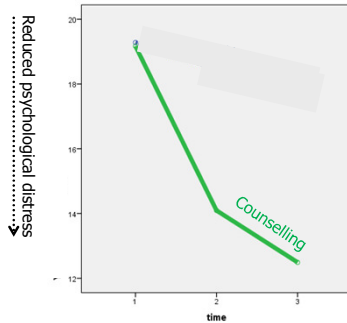
---

---

---

---

## School-based humanistic counselling



- Combined data from three RCTs with 53 clients in counselling, and 57 in waiting list
- Up to 10 weeks of SBHC
- Audited for 'adherence' to PCE competences

---

---

---

---

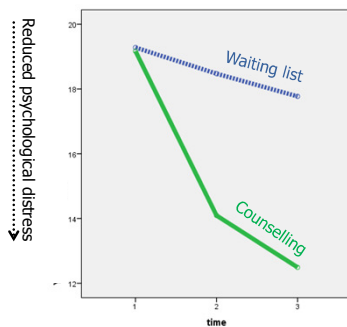
---

---

---

---

## School-based humanistic counselling



- Combined data from three RCTs with 53 clients in counselling, and 57 in waiting list
- Up to 10 weeks of SBHC
- Audited for 'adherence' to PCE competences

---

---

---

---

---

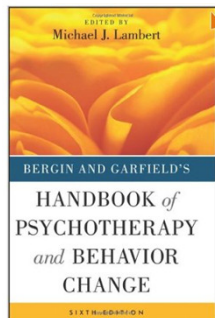
---

---

---

## Cumulative controlled data

- Humanistic therapies *bring about* moderate to large improvements:
  - Relationships/interpersonal/trauma (best results)
  - Depression
  - Medical/physical issues
  - Habit/substance misuse
  - Anxiety (poorest results)




---

---

---

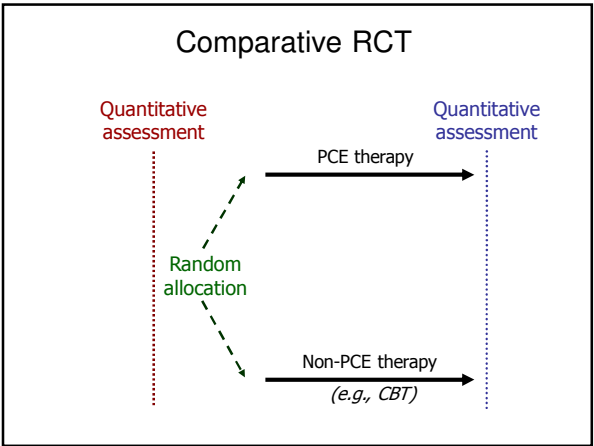
---

---

---

---

---



---

---

---

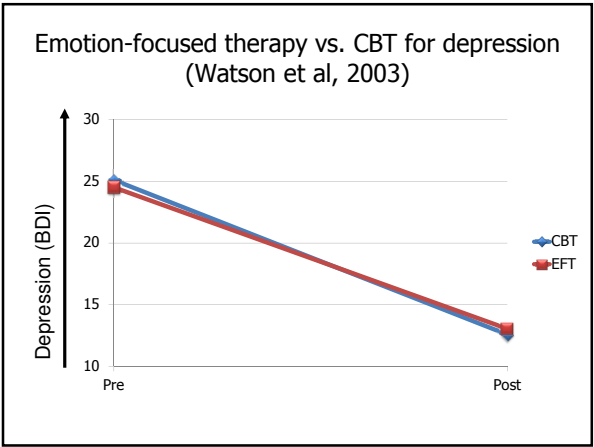
---

---

---

---

---



---

---

---

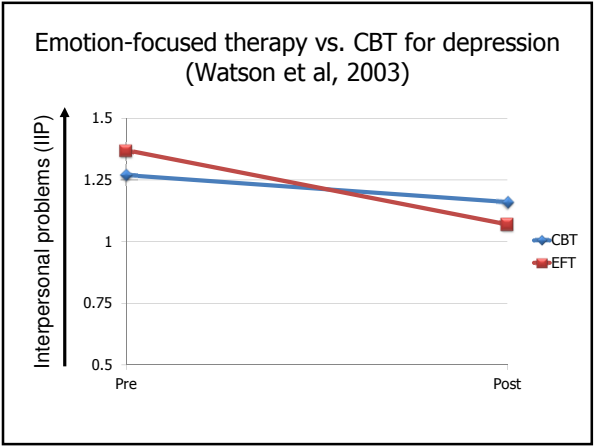
---

---

---

---

---



---

---

---

---

---

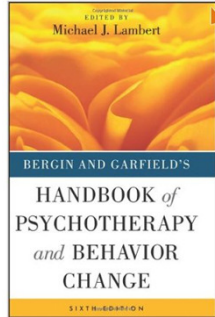
---

---

---

## Direct comparisons

- Person-centred therapy approximately equivalent to CBT
- Emotion focused therapy does better than CBT
- High process-guiding PCEs do slightly better than low process-guiding PCEs (but allegiance effects?)




---

---

---

---

---

---

---

---

Qualitative data on outcomes of humanistic therapies (9 studies, Timulak and Creaner, 2010)

### PERSON-CENTERED AND EXPERIENTIAL THERAPIES WORK

*a review of the research on counseling, psychotherapy and related practices*



edited by  
mick cooper  
jeanne c watson  
dagmar hölldampf

---

---

---

---

---

---

---

---

- **Greater self-appreciation:** e.g., accepting vulnerabilities, greater self-compassion, feeling empowered, healthier emotional experiencing
- **Greater appreciation of self-in-relation:** e.g., feeling supported, better relationships
- **Changed view of self/others:** e.g., insight

### PERSON-CENTERED AND EXPERIENTIAL THERAPIES WORK

*a review of the research on counseling, psychotherapy and related practices*



edited by  
mick cooper  
jeanne c watson  
dagmar hölldampf

---

---

---

---

---

---

---

---

## Outcome research: Summary

Person-centred and experiential therapies, *by established standards*, are generally as effective as other therapies (including CBT); particularly the more active, 'process-guiding' approaches

---

---

---

---

---

---

---

Process-outcome  
research



---

---

---

---

---

---

---

**Therapeutic relationship** is at the heart of humanistic practices

Quantitative and qualitative research indicates that it is a key predictor of successful therapeutic outcomes

---

---

---

---

---

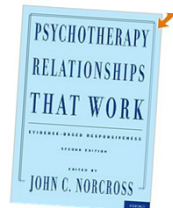
---

---



### 'Promising but insufficient research'

1. **Congruence/genuineness**
2. Repairing alliance ruptures
3. Managing countertransference



---

---

---

---

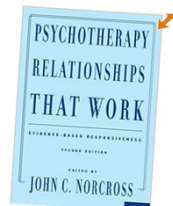
---

---

---

### 'Probably effective' elements

1. Goal consensus
2. Collaboration
3. **Positive regard**



---

---

---

---

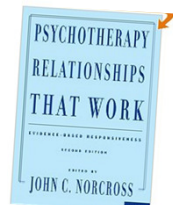
---

---

---

### 'Demonstrably effective' elements of the relationship (Norcross, 2011)

1. Therapeutic alliance
2. Cohesion in group therapy
3. **Empathy**
4. Collecting client feedback



---

---

---

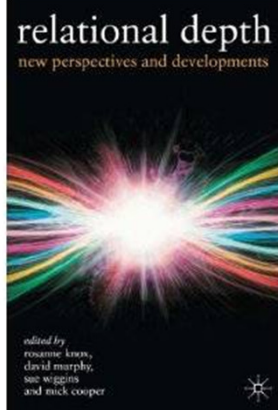
---

---

---

---

Recent research suggests that **depth** of therapeutic relating may be a particularly strong predictor of outcomes



---

---

---

---

---

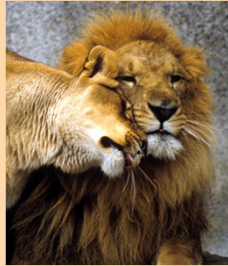
---

---

---

## **Genuine care** emerging from client interviews as key determinant of good outcomes

'It felt as though my counsellor, without breaching boundaries, went beyond a professional level/interest – and gave me such a human, compassionate response – something I couldn't put a price on... I think I had only expected to receive from her professional self.... [I]t felt like she was giving from her core.'



---

---

---

---

---

---

---

---

## **Deepened experiencing**

- Deeper levels of client experiencing associated with better outcomes
- Therapist responses and methods that deepen levels of experiencing (e.g., two chair dialogue) tend to lead to greater positive change



---

---

---

---

---

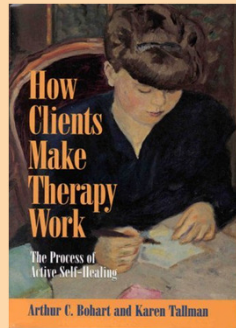
---

---

---

# The active client

Contemporary research indicates that 'client factors' are the principal drivers of therapeutic change: e.g., client engagement, participation, hope



---

---

---

---

---

---

---

---

## Process-outcome research: Summary

PCE model of therapeutic change is strongly supported by evidence *across* therapies:

1. Clients actively improve their wellbeing...
2. In the crucible of a deeply caring, collaborative relationship...
3. With a facilitator who can help them deepen their levels of experiencing

---

---

---

---

---

---

---

---

Psychological  
research



---

---

---

---

---

---

---

---

## The healing power of human relating

- Feeling connected to others is one of best predictors of mental wellbeing
- E.g., people with depression tend to have relationships that are less intimate and confiding



---

---

---

---

---

---

---

## Being congruent

People who score higher on measures of authenticity have greater wellbeing and lower psychological distress

(Stephen Joseph)



---

---

---

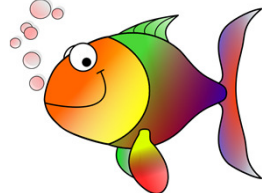
---

---

---

---

## Intrinsic motivations



**Self-determination theory** (Ryan and Deci): Internally motivated people have more vitality, wellbeing and self-esteem

**Self-concordance model** (Sheldon and Kenny):

- pursuit of intrinsic goals (e.g., relatedness) associated with higher wellbeing

---

---

---

---

---

---

---

## Psychological research: Summary

As hypothesised in person-centred theory, the experience of authentic, open and intimate relationships (in or out of therapy) is associated with greater psychological wellbeing

---

---

---

---

---

---

---

## 5 key challenges



---

---

---

---

---

---

---

### 1. More outcome research

- Rigorous pre-/post- studies: e.g., BAPCA PRN (see [prn.bapca.org.uk](http://prn.bapca.org.uk))
- RCT studies: e.g., PRaCTICED trial of CfD vs. CBT for depression (Barkham et al.)



---

---

---

---

---

---

---

## 2. Developing, adopting and promoting measures that measure what we care about

**STRATHCLYDE INVENTORY - 16** (v.1)

Client ID \_\_\_\_\_ Male ☐ Female ☐ Age \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Session \_\_\_\_\_

Please read each statement below and think how often you sense it has been true for you DURING THE LAST MONTH. Then mark the box that is closest to this. There are no right or wrong answers – it is only important what is true for you individually.

OVER THE LAST MONTH		Never	Only Occasionally	Sometimes	Often	All or Most of the time
1.	I have been able to be spontaneous	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	I have condemned myself for my attitudes or behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	I have tried to be what others think I should be	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	I have trusted my own reactions to situations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	I have experienced very satisfying personal relationships	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	I have felt afraid of my emotional reactions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	I have looked to others for approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

---

---

---

---

---

---

---

---

## 3. Closing the research-practice loop

Learning from the evidence to develop our practices to test out to develop...




---

---

---

---

---

---

---

---

## 4. Findings ways to communicate to clients our *authentic care*




---

---

---

---

---

---

---

---

## 5. Strengthening links with psychological research

---

---

---

---

---

---

---

---

## Challenges: Summary

From a strong starting point, we have the potential to develop research that can inform and improve our evidence-base and practice

---

---

---

---

---

---

---

---

## Conclusion



---

---

---

---

---

---

---

---





**For person-centred therapists, the 'facts are friendly', they show...**

- PCE therapies bring about positive improvements in wellbeing
- They are based on well-established therapeutic and psychological principles
- We can develop our evidence, understandings and practices

---

---

---

---

---

---

---

---


# Thank you

mick.cooper@strath.ac.uk

Slides available from:  
<http://pure.strath.ac.uk/portal/>  
 (search 'Mick Cooper')

**PERSON-CENTERED  
AND  
EXPERIENTIAL  
THERAPIES  
WORK**

*a review of the research  
on counseling, psychotherapy  
and related practices*



edited by  
mick cooper  
jeanne c watson  
dagmar hölldampf

---

---

---

---

---

---

---

---